

National Finance Center Customer Notification

Date of Notification: November 19, 2010

Subject: Employee Personal Page Federal Employees Health Benefits Open Season Modification

Follow Up

Database/Customer(s) Affected: All

Dear Customer:

This provides a follow up to a Customer Notification dated, November 17, 2010. Currently on EPP when an employee selects the option "Change Self Only to Family" to add family member information, the Relationship drop-down selection option reflects "unmarried child under 22." NFC is in the process of modifying the EPP screen to reflect the increased age. Until modifications to EPP have been completed employees are advised to continue using the existing drop-down option.

Additionally, the "Unmarried disabled child over age 22 incapable of self-support" drop-down selection will be modified to reflect "Disabled child over age 26 incapable of self-support." Users are advised to continue using the current selection until modifications have been completed.

Modifications to correct this issue were implemented on Thursday, November 18, 2010.

If you have any questions regarding this communication, please contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov

DRAM6-11-016/022

"Tip of the Week"